



Letter of Digital Accessibility Conformance

June 29th, 2021

Texas Capital Bank | BankDirect
2000 McKinney Avenue, Suite 700
Dallas, TX 75201

A360 Enterprises, LLC is an expert in digital accessibility auditing, testing, consulting and training. Texas Capital Bank has engaged Accessible360 to test and evaluate the accessibility of Texas Capital Bank, BankDirect's desktop and mobile website with a homepage located at www.bankdirect.com.

Accessible360 performed live-user accessibility auditing, including but not limited to testing by individuals with disabilities using assistive technology, combined with digital testing tools, on a representative sample of pages of Texas Capital Bank, BankDirect's website. The accessibility audit was completed approximately May 24, 2021.

As of our Quality Assurance testing on June 29, 2021, our live-user accessibility testers did not encounter any accessibility blockers that would deny a user using assistive technology from accessing the main content and functionality. The following is the professional opinion of the Accessible360 testing team:

- The live-user accessibility testers were able to successfully access, use, and navigate the website.
- The website substantially conforms with Level A and Level AA of the Web Content Accessibility Guidelines (WCAG) version 2.1.

In addition, Texas Capital Bank has retained Accessible360 to provide ongoing accessibility monitoring of www.bankdirect.com. With this monitoring in place, Accessible360 will perform ongoing accessibility testing and monitoring of selected elements of the website, including live user testing on a twice annual basis.

Approved by:

Kelly Heikkila, Chief Technology Officer